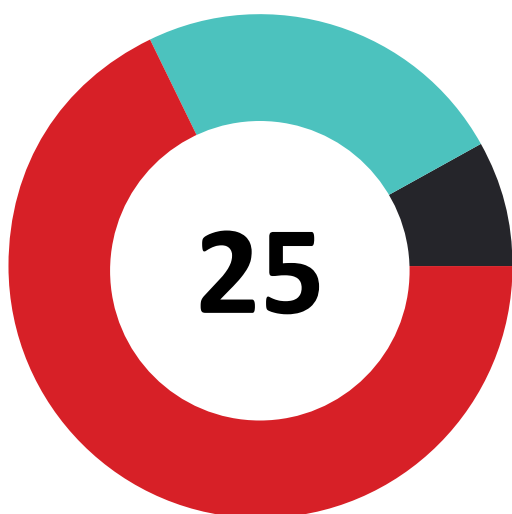


Complaints

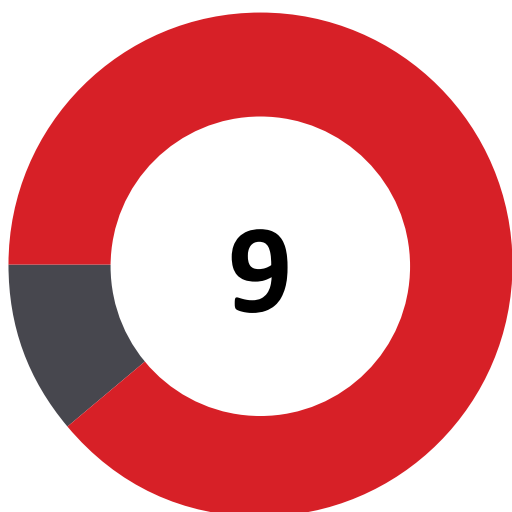
Decided by Press Ombudsperson (see page 6 for breakdown)	25	
Complaint resolved by the editor to the satisfaction of the complainant	10	
Live at end 2023	9	
Unauthorised third party	6	These were complainants who were not personally affected by an article, or who complained about an article written about another person, but without that person's permission
User Generated Content/social media	2	
Other regulatory authority	16	These were mainly for Coimisiún na Meán or the Advertising Standards Authority.
Out of time	21	These were complaints that were received outside the three-month deadline for making a complaint.
Publication not member of Press Council	23	
Closed/Withdrawn	4	
Miscellaneous	28	
Complaint not pursued beyond preliminary enquiry by complainant	161	Some of these complaints were multiple complaints about the same article. Others were complaints where the complainant decided not to pursue the matter beyond a preliminary enquiry. Some of these complaints may subsequently have been satisfactorily resolved following the submission of the complaint directly to the editor of the publication concerned.
TOTAL	305	

Complaints decided by the Press Ombudsperson



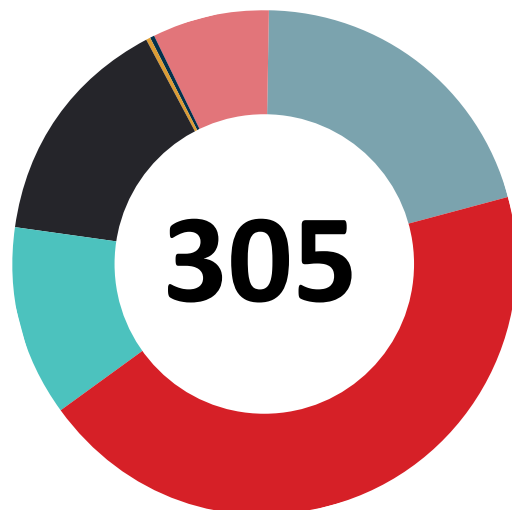
Not upheld	17
Upheld (1 overturned on appeal)	6
Sufficient remedial action offered by the publication to resolve the complaint	2

Appeals considered by the Press Council



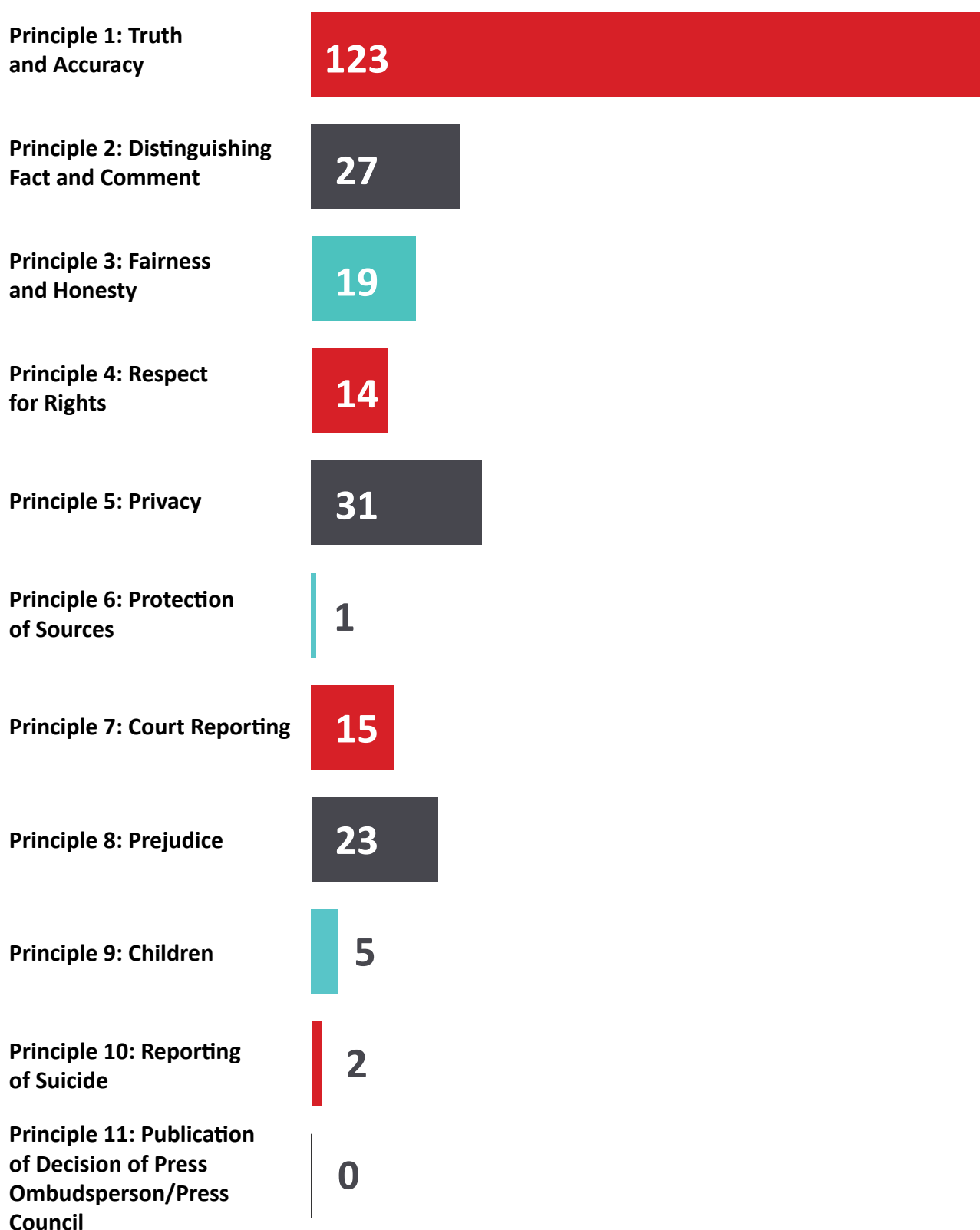
Rejected	8
Upheld	1

Publication leading to complaint



National newspaper (print and online)	135
Online-only news publication	37
Local newspaper (print and online)	46
Student publication	1
Magazine	1
Publication not member of Press Council	23
Not indicated by complainant	62

Principles of the Code of Practice cited by complainants



Complainants often cite a breach of more than one Principle of the Code of Practice in their complaints. The full text of the Code of Practice is published on pages 27 and 28.