



## Data Protection Privacy Notice

### 1. What is Personal Data?

Personal data is data about a living individual who can be identified from that data. The processing of personal data is governed by the EU General Data Protection Regulation (EU) 2016/679 and the Data Protection Acts 1988-2018.

### 2. Who are we?

The Press Council of Ireland and Office of the Press Ombudsman ("the Office") is an independent body established in 2008 that considers complaints about newspapers (print and online), magazines and online-only news publications. We also promote press freedom and the right to freedom of expression.

### 3. What data do we collect?

The Office needs to process some personal data about a person who wishes to make a complaint about a publication. Typically, the information we collect includes a person's name and email address.

### 4. How do we process your data?

The Office complies with its legal obligations by using personal data only for specified, lawful purposes; by not collecting or retaining excessive amounts of data; by keeping personal data up to date; by protecting personal data from loss, misuse, unauthorised access and disclosure and by ensuring that appropriate measures are in place to protect personal data.

### 5. What is the legal basis for processing your personal data?

As complainants engage with the Office voluntarily, personal data is processed based on the complainant's consent pursuant to Article 6(1)(a) of the GDPR. A complainant can withdraw their consent to our processing of their personal data at any time.

### 6. How long do we keep your data?

Personal data relating to complaints is retained for seven years.

### 7. Your rights and your personal data

You have the following rights with respect to your personal data:

- To access and request a copy of your personal data, which the Office holds about you
- To request your personal data is erased where it is no longer necessary or lawful for the Office to retain such data
- To request a restriction is placed on further processing of your personal data where there is a dispute in relation to the accuracy or processing
- To request that the Office corrects any personal data if it is found to be inaccurate, incomplete or out-of-date
- To object to the processing of personal data by the Office
- To request that the Office provides you with a copy of personal data that you have provided and, in certain circumstances, to transmit that data directly to another data controller.

You also have the right to lodge a complaint with the Data Protection Commission should you be unhappy about any aspect of the Office's handling of your personal data or any request to us.

### 8. Contact Details

To exercise all relevant rights or submit a query or a complaint please in the first instance contact the Relevant Officer at:

Press Council of Ireland  
32 Westland Square,  
Pearse St  
Dublin D02 R9T2

Tel: 01 – 6489130

Email: [administrator@pressombudsman.ie](mailto:administrator@pressombudsman.ie)

## **9. Complaints**

You have the right to make a complaint to the Data Protection Commission which you can contact by phone: **1800 437 737**; via website [www.dataprotection.ie](http://www.dataprotection.ie) or by writing to:

The Data Protection Commission,  
21 Fitzwilliam Square South  
D02 RD28